

**Department of Public Health Sciences
Division of Healthcare Management
Faculty Presenters**

Course Director

Robert J. Panzer, MD

Associate Vice President for Patient Care Quality and Safety, URM
Professor
Director, Division of Healthcare Management

Additional Faculty

Michael Apostolakos, MD

Chief Medical Officer, Strong Memorial Hospital & Highland Hospital
Professor

John Lanphere, MBA, BS

Senior Director, Operations Excellence, URM
Senior Associate

Michael S. Leonard, MD, MS, CPPS

Associate Chief Quality Officer, UR Medicine & Chief Quality Officer, GCH
Professor

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Associate Director of Clinical Pharmacy Services, URM
Assistant Professor

Kathy Parrinello, RN, PhD

Chief Operating Officer, Strong Memorial Hospital
Clinical Associate Professor

Patricia A. Reagan Webster, PhD, MPA

Associate Quality Officer, Strong Memorial Hospital
Associate Professor

Spencer Studwell, Esq.

Senior Associate General Counsel
Director, Risk Management, URM
Associate Professor

David F. Webster, RPh, MSBA

Associate Director, Inpatient Pharmacy Operations, URM
Assistant Professor

Additional Presenters

John P. Cullen, PhD

Director of Diversity & Inclusion, CTSI
Assistant Director, Susan B. Anthony Center
Associate Professor

Karen Davis, PhD, MSN, RN, NEA-BC

Associate Vice President & Chief Nursing Executive (CNE) Strong Memorial Hospital, Highland Hospital,
and UR Medicine Affiliates

Victoria G. Hines, MHA, BS

Chief Operating Officer, UR Medical Faculty Group

Sean J. McMahon, MBA, BS

Associate Quality Officer, URM

Mark Nickels, MD

Psychiatry Crisis Services, URM
Professor

Additional Division Faculty

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Assistant Professor

Steven I. Goldstein

General Director & Chief Executive Officer, Strong Memorial Hospital & Highland Hospital
Professor

Christopher Hoolihan, MLS

Rare Books & Manuscripts Librarian, Edward G. Miner Library, URM
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Associate VP, Regional Business Development, URM
Assistant Professor

Peter G. Robinson, MA, MPH

Vice President & Chief Operating Officer, URM
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