

Rochester Improvement Science Education (RISE): Building a High Reliability System

Course Schedule

September 5, 2019 – January 16, 2020

All sessions – 5:30-7:00 p.m.

<u>Date</u>	<u>Content</u>	<u>Faculty/Presenters</u>	<u>*Location</u>
September 5, 2019	Culture of High Reliability & Safety	Apostolakos, Davis	Case Method Room
September 12, 2019	Science of Errors & Safety	Panzer	Case Method Room
September 19, 2019	Improvement Science Basics	Leonard, Reagan Webster	Case Method Room
October 10, 2019	Measures that Matter	Panzer, Reagan Webster	Case Method Room
October 24, 2019	Teamwork and Communication	Leonard, Panzer	Lower Adolph Auditorium
November 7, 2019	Performance Improvement	Lanphere	Case Method Room
November 14, 2019	Building a Safer Medication System	Nelson, Webster	Case Method Room
December 5, 2019	Challenges to High Quality Healthcare	Nickels, Cullen	Case Method Room
December 12, 2019	Event Reporting, Malpractice, and Disclosure	McMahon, Studwell	Case Method Room
January 2, 2020	Business Case for Quality & Safety	Parrinello, Hines	Case Method Room
January 16, 2020	Pulling it All Together for Continuous Improvement	Panzer	Case Method Room

***Case Method Room (1-9576)** - The Case Method Room is located in the Arthur Kornberg Research Building. Enter the main lobby on Level 1 Green of the parking garage; veer towards the right and walk through the lobby heading into the hospital. Follow the hallway to the end and turn right and then take your first left. This is the yellow hallway. Proceed down the hallway following the yellow tags on the ceiling. Follow signs for the Kornberg Medical Research Building and the RISE Certificate Course. Watch for the sign on the right for the Case Method Room. At the sign turn right through the glass double doors. Proceed down the hallway and through the second set of glass double doors. Turn left and the Case Method Room is on the right.

***Lower Adolph Auditorium (1-7619)** – The Adolph Auditorium is located in the Medical Center. Enter the main lobby on Level 1 Green of the parking garage; veer towards the right and walk through the lobby heading into the hospital. Follow the hallway to the end and turn right and then take your first left. This is the yellow hallway. Proceed down the hallway following the yellow tags on the ceiling. Follow signs for the Lower Adolph Auditorium (1-7619) and the RISE Certificate Course.