



Professionalism in the Workplace for Clinical Staff

Date: *Two dates/times to choose from:*

Tues., July 18, 2017
4 pm—7 pm
OR
Wed., July 26, 2017
7:30 am—10:30 am

Place: Monroe County Medical Society
The Park at Allens Creek, Suite 100
132 Allens Creek Rd.
Rochester, NY 14618

This 3-hour course is designed to enhance the importance of professionalism of the clinical staff in your practice. Topics include:

- professionalism in the workplace
- medical ethics and medical etiquette in the work setting
- professional boundaries
- importance of professional attire
- communication
- cultural sensitivities
- improved patient satisfaction



Presented by
LISA GREEN
PROGRAM
COORDINATOR,
WNY R-AHEC

Western New York Rural Area Health Education Center (R-AHEC) is a non-profit organization headquartered in Warsaw, New York. R-AHEC's mission is to improve health and healthcare through education.

Registration Fees:
MCMS and 7th District Member: \$60 per person
Non-member: \$100 per person

For more information: Call Ronaele King at (585) 473-7573

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Name(s) attending JULY 18 program: _____

Name(s) attending JULY 26 program: _____

Practice Name: _____

Phone Number: _____ E-mail: _____

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