

Rochester Improvement Science Education (RISE): Building a High Reliability System

Course Schedule

September 6, 2018 – January 10, 2019

All sessions – 5:30-7:00 p.m.

<u>Date</u>	<u>Content</u>	<u>Faculty/Presenters</u>	<u>*Location</u>
September 6, 2018	Culture of High Reliability & Safety	Apostolakos, Davis	Lower Adolph Auditorium
September 13, 2018	Science of Errors & Safety	Panzer	Case Method Room
September 20, 2018	Improvement Science Basics	Leonard, Reagan Webster	Case Method Room
October 11, 2018	Measures that Matter	Panzer, Reagan Webster	Case Method Room
October 25, 2018	Teamwork and Communication	Leonard, Panzer	Lower Adolph Auditorium
November 1, 2018	Performance Improvement	Lanphere, Leonard	Lower Adolph Auditorium
November 15, 2018	Building a Safer Medication System	Nelson, Webster	Case Method Room
November 29, 2018	Challenges to High Quality Healthcare	Nickels, Cullen	Case Method Room
December 13, 2018	Event Reporting, Malpractice, and Disclosure	Studwell , Reagan Webster	Case Method Room
January 3, 2019	Business Case for Quality & Safety	Parrinello, Hines	Case Method Room
January 10, 2019	Pulling it All Together for Continuous Improvement	Panzer	Case Method Room

***Case Method Room (1-9576)** - The Case Method Room is located in the Arthur Kornberg Research Building. Enter the main lobby on Level 1 Green of the parking garage; veer towards the right and walk through the lobby heading into the hospital. Follow the hallway to the end and turn right and then take your first left. This is the yellow hallway. Proceed down the hallway following the yellow tags on the ceiling. Follow signs for the Kornberg Medical Research Building and the RISE Certificate Course. Watch for the sign on the right for the Case Method Room. At the sign turn right through the glass double doors. Proceed down the hallway and through the second set of glass double doors. Turn left and the Case Method Room is on the right.

***Lower Adolph Auditorium (1-7619)** – The Adolph Auditorium is located in the Medical Center. Enter the main lobby on Level 1 Green of the parking garage; veer towards the right and walk through the lobby heading into the hospital. Follow the hallway to the end and turn right and then take your first left. This is the yellow hallway. Proceed down the hallway following the yellow tags on the ceiling. Follow signs for the Lower Adolph Auditorium (1-7619) and the RISE Certificate Course.